Public Realm Condition Audits

Strategic Alignment - Our Places

Public

Tuesday, 20 February 2024 Infrastructure and Public Works Committee

Program Contact:

Noni Williams, Associate Director City Operations

Approving Officer:

Tom McCready, Director City Services

EXECUTIVE SUMMARY

This report provides an overview of the public realm condition audits, which are a requirement of the Chief Executive Officer annual Key Performance Indicators.

To date the actions identified throughout the audits and the subsequent work undertaken is summarised in **Attachment A**.

Future audit findings and associated works will be presented to the Infrastructure and Public Works Committee.

RECOMMENDATION

The following recommendation will be presented to Council on 27 February 2024 for consideration THAT THE INFRASTRUCTURE AND PUBLIC WORKS COMMITTEE RECOMMENDS TO COUNCIL:

THAT COUNCIL:

1. Notes the Public Realm Condition Audits at Attachment A to Item 7.3 on the Agenda for the meeting of the Infrastructure & Public Works Committee held on Tuesday 20 February 2024.

IMPLICATIONS AND FINANCIALS

City of Adelaide 2024-2028 Strategic Plan	Strategic Alignment – Our Places
Policy	Asset Management Policy, Strategic Asset Management Plan, Public Communication and Consultation Policy
Consultation	Maintenance works undertaken, as noted in this report, may have required stakeholder notification.
Resource	Previous inspections were attended by the Lord Mayor, Council Members, Members of the Executive Team and City Operations leadership. Future inspections may also include City Operations, Operational Staff, and Place Coordinators.
Risk / Legal / Legislative	The review and update of Asset Management Plans, including levels of service, is required every four years or within two years of a general Council election pursuant to section 122 of the Local Government Act 1999 (SA).
Opportunities	Ongoing opportunities to directly discuss alignment with city maintenance and presentation activities.
23/24 Budget Allocation	Not as a result of this report.
Proposed 24/25 Budget Allocation	Not as a result of this report.
Life of Project, Service, Initiative or (Expectancy of) Asset	Not as a result of this report.
23/24 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Ongoing impacts to maintenance budget are not quantifiable at this time.
Other Funding Sources	Not as a result of this report.

DISCUSSION

- 1. Council has resolved as part of the CEO's KPI scorecard to conduct four (4) public realm condition audits within the 2023/24 financial year and to report back to Council on the findings and implementation strategies to make good and / or enhance.
- 2. In 2023, a series of public realm condition audits were undertaken across the City Business District (CBD) and North Adelaide by Council Members and the Administration where a review was undertaken in the following locations.
 - 2.1. King William Street and North Terrace, Thursday 9 February 2023
 - 2.1.1. Attendees: Lord Mayor, Cr Noon, Cr Hou, Tom McCready, Garry Herdegen, Noni Williams, Mark Goudge, Courtney Nourse, Scott Rodda, and Kurtis Eichler.
 - 2.2. Hutt Street, Friday 10 February 2023
 - 2.2.1. Attendees: Lord Mayor, Cr Snape, Cr Davis, Cr Siebentritt, Tom McCready, Mark Gouge, Garry Herdegen, Courtney Nourse, Noni Williams, Scott Rodda, and Kurtis Eichler.
 - 2.3. Melbourne Street, Wednesday 22 February 2023
 - 2.3.1. Attendees: Lord Mayor, Cr Couros, Deputy Lord Mayor Cr Martin, Mike Philippou, Mark Goudge, Courtney Nourse, Noni Williams, Scott Rodda, and Kurtis Eichler.
- 3. The intention of the audits was to provide Council Members with an opportunity to identify areas of concern and opportunities to focus future design and maintenance programming.
- 4. With each of the audits undertaken common areas of focus were identified in the following areas.
 - 4.1. Cleaning
 - 4.2. Graffiti
 - 4.3. Footpath condition
 - 4.4. Tree condition and tree surrounds
 - 4.5. Weeds
 - 4.6. Garden beds.
- 5. As an outcome of the audits the City Operations team have addressed those items (under maintenance) that required immediate resolution and programmed future works for completion as per the current Service Standards.
- 6. Any works that are not deemed maintenance have been escalated to the Asset Management Team for inclusion into future capital renewal works.
- 7. It was also noted that there were several issues identified that are not under the care and control of the City of Adelaide. These matters have been brought to the attention of the relevant parties and / or agencies.
- 8. In addition, City Operations has reviewed its current work practices and will be implementing a series of changes to how work is identified, which includes utilising Inspectors to work through the city to identify areas to be addressed.
- 9. There are two Inspectors within City Operations responsible for inspecting:
 - 9.1. Roads
 - 9.2. Footpaths
 - 9.3. Signage
 - 9.4. Stormwater
- 10. As detailed in **Attachment A**, the Inspectors currently inspect these assets on an annual cycle with higher utilised assets inspected more frequently.
- 11. Tasks identified from these proactive inspections are then programmed in, with the highest identified risk and hazard works completed as a priority.
- 12. Concurrent to the audits, City Operations is creating systems of work to proactively identify and respond to risk, hazard, and amenity issues in the public realm.

- 13. This work includes reviewing City Operations standard activities in response to the community expectations, budget allocations and changing assets and associated maintenance standards.
- 14. This work will reside within the Council's Asset Management Plans (AMP) that are currently in various stages of development and adoption.
- 15. Once complete this work will provide a holistic approach to asset management and maintenance intended to achieve the best outcomes, expected levels of service, delivered within approved levels of resourcing and budget.
- 16. The final three condition audits have been planned and partially completed, with Hindley Street and the East End were completed in mid-February and Gouger Street scheduled for 1 March 2024. Works identified from these ongoing audits will continue to be programmed and completed.
- 17. A program will be developed by 30 June 2024 to respond to the outcomes of the audits and will be presented in future Infrastructure and Public Works Committee meetings.

ATTACHMENTS

Attachment A – Public Realm Condition Audits - January 2024

- END OF REPORT -